

## Make a dramatic impact on your profitability

Training and education are the tools you can use to recognise the full potential of your employees.

Employees are the most valuable asset of any business, as the success of your organisation depends on their ability to improvise, innovate and grow with a changing world.

Training, therefore, adds value and differentiates your business in a competitive marketplace.

We will design training to meet your needs and use your Policies, Procedures & Systems to ensure a GREAT OUTCOME.

## Training for:

Our training is suited to ALL the variety and various positions within the Captive Animals industries, including:

<b>Wildlife Keepers</b>	<b>Pre-trade Keeper</b>
<b>Animal Care Attendant</b>	<b>Assistant Keeper</b>
<b>Wildlife Animal Carer</b>	<b>Tour Guiding</b>
<b>Management &amp; Supervisors</b>	<b>Wildlife Rehabilitation Carer</b>

Training designed to suit YOU

## Training Opportunities

### Full Qualifications in Accredited Training for;

- ✓ Certificate III in Captive Animals
- ✓ Certificate II to Diploma in Travel and Tourism
- ✓ Certificate II to Diploma in Hospitality

### Skill Sets and Short Courses (examples)

Accredited and Non Accredited

- ✓ Rehabilitation and Care for Young Animals
- ✓ Workplace Health and Safety
- ✓ Prepare and Present
- ✓ Tour Guiding
- ✓ Captav8 with Attitude
- ✓ Customer Service
- ✓ Time Management
- ✓ Management Training - Leaders who CaPTAv8



## ACM30310 Certificate III in Captive Animals Training

## Who is CTC?

Careers Training Centre (CTC), a Registered Training Organisation (RTO), is part of the CaPTA Group, locally owned by the Woodward family, an industry leader in Far North Queensland. We provide you with tailored training programs that suit your organisations needs which are relevant and effective.

Careers Training Centre offers distance education training throughout Queensland. Distance education allows students to study whilst they are undertaking work placement at any commercial Captive Animal facility within Queensland. As a part of distance education, we offer:

- ✓ Online tutorials
- ✓ Online access to learning resources
- ✓ Tutorials available on methods such as Skype, Hangouts, Facetime, Viber or phone
- ✓ Assessments are emailed, and handed in via email upon due date
- ✓ Practical evidence can be assessed through the use of video

## Our Trainers

Our trainers work in the industries they train, and thus not only possess industry knowledge, but also, firsthand experience in the content we deliver. They understand the industry needs and the challenges of a workplace. They strive to provide a friendly and supportive environment for all who train with Careers Training Centre. Trainers will meet with you to set the content of training and the delivery schedule as well as to ensure we meet your needs in contextualising the delivery to your needs in the workplace and ensure the desired outcome.

## Our Promise to YOU

### Learn

- ✓ We customise our training to meet your needs
- ✓ Different strategies for different results
- ✓ Specialist Trainers with years of industry experience
- ✓ Work with your policy, procedures and systems
- ✓ Training location to suit YOU
- ✓ Cost Effective

### Grow

- ✓ We give you practical skills
- ✓ Current industry knowledge
- ✓ We ensure students can transfer their skill and knowledge into the workplace
- ✓ Training that you can build on
- ✓ Retain staff
- ✓ Be an Employer of Choice
- ✓ Cross train and upskill staff
- ✓ Maximise opportunities
- ✓ Grow and motivate your staff

### Succeed

- ✓ Results oriented
- ✓ Relevant outcomes
- ✓ Proven track record to assist you achieve change
- ✓ Industry leaders
- ✓ Specialist trainers that will value add to your business
- ✓ Value add to employment packages
- ✓ All training is Confidential
- ✓ Lasting results

### Employer

"Careers Training Centre are great, in the fact that they really get to know the organisation of the employees they are training and deliver the training accordingly. I love how flexible the training is, it means that my employees can be trained where, when, and how suits us, and does not interrupt normal operations."

**Allison Fielding**  
Owner, Longevity



### Student

"I am much more confident and my current role even involves tour guiding which I never thought I would be able to do. It has also given me a greater understanding of how diverse this field is and has opened a lot of doors in terms of different career paths."

**Rachel Gordon**  
Careers Training Centre Trainee



### Student

"After 10 years as a nurse/midwife, I chose to change careers and train as a wildlife keeper; through the certificate III in Captive Animals. Careers Training Centre have helped me transition to my new career, proving that you can teach an old dog new tricks!"

**Debra Hall**  
Certificate III in Captive Animals

